

How To Book Wrap Around Care Clubs on Arbor using the Phone App

Follow the steps below to book both Breakfast Club and After School Club

How to register your child's sessions -

- 1. Log on to Arbor on your phone App (Arbor app is available on Apple and Android devices).
- 2. Select Grimsdyke School



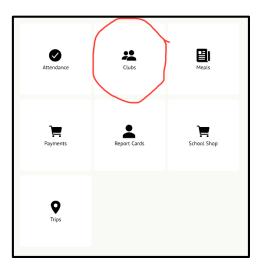
3. Select child - if you have more than one child at the school you need to repeat the following steps for each child attending the club.



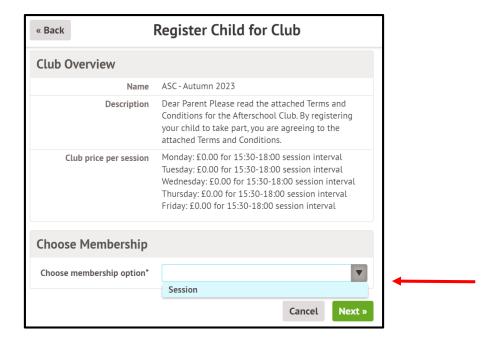
4. Select the 3 lines on the bottom left hand side of the screen to open the menu



5. Select the 'Clubs' icon

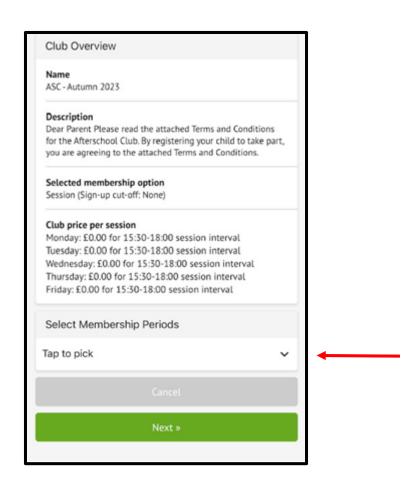


- 6. If your child has been allocated a space on the club, it will be available on this screen. Click the required club
- 7. Select Register Child for this club
- 8. A pop up menu will appear and you need to click on 'Choose Membership Option' and select 'session'



9. Click 'Next'

10. The next pop up screen will give you the option to select days – click 'Tap to Pick'.



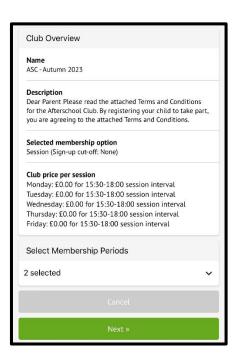
11. Select required dates



If a date is not available to select that indicates that the club has reached capacity and cannot take anymore bookings.

- 12. Click Apply
- 13. Next screen will show you how many sessions you have selected, if this is correct click

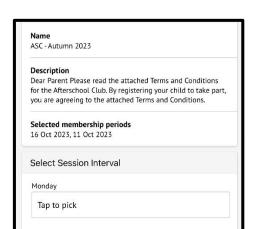
Next »



14. Select the session by clicking on 'Tap to Pick' followed by

Wednesday

Tap to pick



Please note Breakfast Club sessions are from 7.45-8.30am and After School Club sessions are from 3.30-6.00pm.

15. Click Register Child for club

If you need to cancel any booked sessions, please contact the manager of the relevant club (emails below). Cancellations will be subject to the terms and conditions of the club.

How to make payments for sessions -

We accept payments for Breakfast club and After School Club using -

- Bank Card payment on Arbor
- **Tax free Childcare Vouchers** After the payment debits the school bank account the finance office will reflect the amount on Arbor. These payments are processed once a month so there may be a delay in the payment showing on Arbor.

Please ensure you top-up enough money to cover the cost of all your sessions booked;

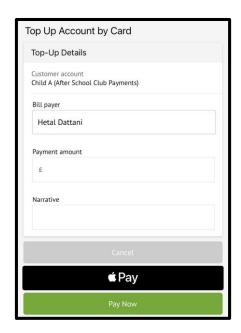
For example: After School Club costs £10 per session so if you have booked 10 session top up £100

Breakfast Club costs £5 per session so if you have booked 10 session top up £50

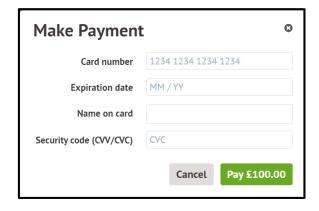
The money you top up will remain as a credit in your club account until your child attends the session.

Follow these steps ONLY for payments made by bank card:

- 1. Select Top up account
- 2. Add the payment amount



- 3. Select Pay now or you can pay with apple or google pay.
- 4. Add card details and select Pay £100.00



Thank you.

- <u>bc@grimsdyke.harrow.sch.uk</u> contact Mrs Zafar for general Breakfast Club queries
- <u>asc@grimsdyke.harrow.sch.uk</u> contact Mrs Vaswani for general After School Club queries
- <u>finance@grimsdyke.harrow.sch.uk</u> contact the finance office for payment queries